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PATENT
1248-0580P

TECH CENTER
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IN THE U.S. PATENT AND TRADEMARK OFFICE

Applicant: M. NAGATA Conf.: 7393
Appl. No.: 10/083,409 Group: 2852
Filed: February 27, 2002 Examiner: UNKNOWN 3629
For: SERVICE MANAGEMENT METHOD, SERVICE
MANAGEMENT APPARATUS, SERVICE MANAGEMENT
NETWORK SYSTEM, SERVICE MANAGEMENT
PROGRAM, AND COMPUTER PROGRAM PRODUCT
STORING THE SERVICE MANAGEMENT PROGRAM

STATUS INQUIRY

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

May 24, 2004

Sir:

Please advise the undersigned as to the status of the above-identified application as follows:

OFFICE ACTION

A duplicate copy of the present Status Inquiry is attached hereto. It is respectfully requested that the duplicate copy be marked appropriately to indicate the status of the above-identified application and returned to the undersigned as soon as possible.

Please call Kevin Mallett, at 703-205-8090 extension 6666 if there are any questions with regard to the present request.

Respectfully submitted,

BIRCH, STEWART, KOLASCH & BIRCH, LLP

By


Terrell C. Birch, #19,382

TCB/jeb
1248-0580P

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- ☐ Awaiting Action from Patent Office Examiner - Expected Date for Action is:_____.
- ☐ Awaiting Decision by Board of Appeals.
- ☐ Application allowed on _____.
- ☐ Abandoned per _____.
- ☐ Other _____.